

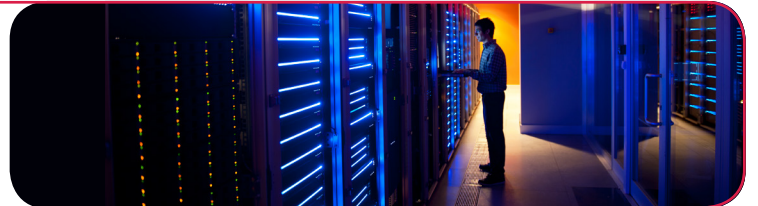


## Ricoh it services. Insightful it.

In business today, it's no longer about keeping up, it's about staying ahead. Ricoh IT Services is your partner in anticipating and understanding the needs of your customer, and delivering IT solutions focused on empowering the growth of your business.

**Turning data into insights. Turning technology into innovation. Turning vision into reality. This is Insightful IT.**

- 30 YEARS IT EXPERIENCE
- 180 PROFESSIONALS
- 8 OFFICES
- 1000+ CLIENTS
- AWARD WINNING SOLUTIONS



### EMPOWERING DIGITAL WORKPLACES THROUGH IT

#### User & Systems Support

With Ricoh's IT Support Services, you'll get end-to-end operational support aligned to your business needs. You can choose to fully outsource your IT department or augment the one you have.

- IT management
- 24x7 service desk
- Network monitoring
- Staff augmentation
- Remote & onsite systems maintenance & support
- Server administration
- Remote & onsite user support
- Infrastructure maintenance

#### Security Consulting

Make informed decisions about your security posture with help from Ricoh's security experts. We provide the tools and knowledge you need to assess and protect your technology environment.

- Vulnerability assessment
- Penetration test
- Web application test
- Social engineering test

**Ricoh IT Services** specializes in the design, implementation, security and support of infrastructure, cloud, and networking systems. We are focused on empowering the growth of your business

## Cloud Solutions & Services

Make IT a strategic contributor to your business by moving to the cloud. You'll streamline technology assets and enhance operations with unlimited scalability and agility.

- Cloud readiness assessments
- Backup
- Server and computers
- Consulting and brokerage storage

We've partnered with the industry's most trusted cloud solution providers:

- AWS
- Terago
- Barracuda

## Network & Security

Ricoh's Network and Security solutions enable fast, secure access, in or out of the office. We help your teams connect to wired and wireless devices with peace of mind knowing the data is safe from outside threats.

- Converged on-premise and cloud-based network solutions
- Design & implementation: new deployments, upgrades & migrations
- Managed networks
- Routing and switching
- Next-generation firewalls
- Secured wire and wireless networks
- Endpoint protection
- SD-WAN
- Remote access and authentication
- Unified communications

## Security Solutions

Protect your IT environment from security breaches and malicious attacks on your network.

- Anti-virus and anti-malware
- Firewall and perimeter security
- Server and endpoint security
- E-mail and web security
- Remote access and mobile solutions

## Infrastructure Solutions

Ricoh covers the entire data center from pillar to post. We'll ensure expert architecture and skilled deployment of your infrastructure assets. Whether it's on-premises, hybrid or cloud, we can help you determine the right solution for your business needs.

- Server infrastructure
- Converged, hyperconverged and open converged solutions
- Applications, server and desktop virtualization
- Storage and data management
- Active directory
- Exchange and email services
- Backup and recovery
- Managed backup
- Co-location
- Data centre transformation
- Cloud services

## IT Planning & Roadmaps

Support your business with strategic IT planning. Ricoh's experienced virtual CIOs and Project Managers will help you chart your business needs against your technology requirements.

- Strategic IT planning
- Virtual CIO consulting services
- Project management
- Business analysis
- Operational IT management
- Business continuity and disaster recovery planning
- IT roadmaps

## Procurement Services

Spend smarter by harnessing the power of Ricoh's purchasing team. Our procurement specialists ensure you get the best price and availability to maximize your IT dollars.

- Hardware and software licensing
- Automated renewals
- Co-termination and consolidation

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